

Client Portal guide

New to the TherapyAppointment Client Portal? Find what you need with our quick guide.

 Click the link at the bottom for more detailed information about the client portal.

Home [↗](#)

Getting started can feel a bit overwhelming — start here. You'll find an overview of your appointments, plus the ability to schedule a new appointment or make a payment.

My Profile [↗](#)

Manage important details like reminders, saved credit cards, login credentials, and contacts.

[↗](#) Find it: your name (top right) → My Profile

Forms [↗](#)

Accessing, completing, and viewing documents and forms from your portal is simple.

[↗](#) Find it: Forms (left menu)

My Messages [↗](#)

View and manage your portal inbox messages and attachments to providers and staff.

[↗](#) Find it: messages icon (top right)

Billing [↗](#)

Access balance details and payment history, make a payment, and print or view receipts and statements.

[↗](#) Find it: Billing (left menu)

Insurance [↗](#)

Review or add insurance details, or make changes to your coverage.

[↗](#) Find it: Insurance (left menu)

Still have questions? Visit support.therapyappointment.com for the full Client Portal overview.